

# Quality Management Policy

## Quality Management Objectives

Setting the standard for spaces that enhance daily life, adding value to everyone's everyday moments.

Hanssem Co., Ltd. safeguards customers' right to use products and services healthily through rigorous quality management.

1. Zero Product Liability Incidents and Critical Defects
2. Reduce Free After-Sales Service Through Sustainable Quality Improvement
3. Provide Quality Innovation Services for Customer Satisfaction

## Quality Management Policy

Hanssem Co., Ltd. practices perfect quality control and thorough verification to delight customers.

One. Manage quality prioritizing customer satisfaction and needs, providing the best experience.

1. We continuously improve product performance, durability, and design to maintain quality that exceeds customer expectations.
1. We enhance productivity by establishing efficient production processes and implementing rigorous production management.
1. We incorporate customer feedback into product improvements while ensuring legal compliance and environmental consideration.
1. We proactively prevent potential issues during production and strengthen our quality management system to deliver the best products.